



Biography

DEFENSE COMMISSARY AGENCY

1300 Eisenhower Avenue,
Fort Lee, Virginia 23801-1800

Harold D. Whittington

Director, Advanced Retail Technology Suite (ARTS) & Multi-Functional Capabilities Team (M-FCT)

Harold Whittington is currently the Director for the Defense Commissary Agency's (DeCA) Advanced Retail Technology Suite (ARTS) and Multi-Functional Capabilities Team (M-FCT). He serves as the senior DeCA capability developer/leader and primary functional advisor for current and future DeCA business systems.

Mr. Whittington translates DeCA business decisions to automation and requirements. He serves as the lead user representative in defining requirements for DeCA business systems and automated enablers, monitoring their development, and evaluating their performance. He advises the DeCA Director on matters concerning capability development including doctrine, organization, training, materiel, leadership and education, facilities, and policies (DOTMLPP-P).

Mr. Whittington came to DeCA in late 2023 after serving with the U.S. Army Combined Arms Support Command (CASCOM) as the Director of the Enterprise Systems Directorate (ESD) at Fort Lee, Virginia. In this assignment, he was responsible for providing capability development, documentation, communications systems, and the modernization of all Army current and new sustainment information systems in support of multifunctional and other proponent acquisition systems. He also performed as a logistics expert providing technical and functional guidance to Army senior leaders on automated integrated logistics and communications systems, maintenance combat service support, emerging technologies, Enterprise Resource Planning (ERP) systems, logistics management, capability development concepts and doctrine, Army policies, and other automated systems acquisition life cycle. Mr. Whittington provided leadership to a diverse 80-plus-member directorate composed of DA civilians, military and government contractors.

From 2009 to 2015, Mr. Whittington served as the Chief of the Deployment Division providing direct support to the PM Global Combat Support System-Army and the Prime Contractor. There he performed as the Fielding and Training Branch Chief responsible for the Army's largest deployment of a logistical and financial Enterprise Resource Planning (ERP) implementation and the life cycle processes required for fielding and sustainment of the GCSS-Army program.

Mr. Whittington retired as an Army Chief Warrant Officer Four with over 23 years of active military service. His assignments included tours to Iraq and Afghanistan as a division materiel management center class IX officer; and a class IX accountable officer for 703rd Main Support Battalion (MSB) in the 3rd Infantry Division, Fort Stewart, Georgia. Other assignments included a tour in Wiesbaden, Germany, where he was assigned to 3rd Corps Support Command (COSCOM) as was selected to be the Corps/Theater ADP Service Center - Phase Two (CTASC-II) supply systems analyst. While serving at that position, he was responsible for the rapid deployment of two Division Standard Army Retail Supply Systems (SARSS-2AD) and over 100 SARSS-1s providing logistics support during Operation Iraqi Freedom (OIF).

Mr. Whittington was then selected to participate in the Army Training with Industry (TWI) program where he worked on Sears.com to transform their supply chain logistics management techniques within the Sears Corporation.



EDUCATION

Master of Arts in Education/Adult Education & Training (distance education & online) Technologies, University of Phoenix, Phoenix, Arizona

Bachelor of Science in Computer Studies, University of Maryland University College (UMUC), Adelphi, Maryland

CAREER CHRONOLOGY

CIVILIAN CAREER

2023 - Present, Deputy Director, Multi-Functional Capabilities Team (MFCT) – Advanced Retail Technology Suite (ARTS), DeCA HQ, Fort Lee, Virginia (known as Fort Gregg-Adams from April 27, 2023, to July 2025)

2015 - 2023, Director, Enterprise Systems Directorate, United States Army Combined Arms Support Command (USACASCOM), Fort Gregg-Adams, Virginia
2009 - 2015, Chief, Deployment Division, Program Management Office, Global Combat Support System – Army (GCSS-Army), Fort Lee, Virginia
1984 - 1986, Supply Clerk, Directorate of Resource Management, Fort Sam Houston, Texas

ARMY CAREER

1986 - 2009, Supply Systems Technician, various assignments and locations, including OCONUS: Germany, Korea, Afghanistan, and Iraq / CONUS: Fort Carson, Colorado; Fort Hood, Texas; Fort Stewart, Georgia; Fort Riley, Kansas; Fort Knox, Kentucky; and Fort Lee, Virginia

CERTIFICATIONS

SAP TERP10 Certification	2013
DAU Life Cycle Logistics Certification - Level III	2011
Certificate in Internet Technologies, University of Maryland	2005

AWARDS AND HONORS

Army Superior Civilian Service Award	2023
Association of the Quartermaster Distinguished Order of Saint Martin	2023
Association of the Quartermaster Distinguished Member of the Corps (DMOC) Award	2023
Army Achievement Medal for Civilian Service	2023
Army Meritorious Civilian Service Award	2022
Army Commendation Civilian Service Award	2021
SAP Innovation Regional Choice, North America (NA) Award	2017
Army Superior Civilian Service Award	2015
Army Achievement Medal for Civilian Service	2013
General Brehon B. Somervell Medal of Excellence	2009
Legion of Merit	2009

PROFESSIONAL AFFILIATIONS

Association of the Quartermaster
Military Officers Association of America (MOAA)

(Current as of February 2026)